

Consulting

Know-how worldwide



Since 1998, Austrian Standards Institute's know-how and competence have brought benefits to organisations, enterprises and public authorities in different parts of the world: in the new EU member states, in South-East Asia and in Mediterranean countries.

In co-operation with national and international partners and experts, **Austrian Standards Institute Consulting (ASI:C)** has organised numerous promotion and training measures.

Find out how you can
benefit from our experience.

Who we are

Well established
co-operation network
between Austrian Standards
Institute and Austrian
authorities and institutions

Austrian Standards Institute Consulting (ASI:C) is a division of Austrian Standards Institute, Austria's national member of the European Committee for Standardization CEN and the International Organization for Standardization ISO.

Austrian Standards Institute has 90 years of experience in standardisation and over 35 years of experience in certification. Additionally, it offers expertise in the area of European technical legislation (e.g. all New Approach Directives) and its enforcement (e.g. Market Surveillance).

In 1998 Austrian Standards Institute was for the first time involved in a technical assistance project financed by the European Union. It was the successful start of its international consulting activities.

Up to now ASI:C has successfully managed more than 40 international projects of different sizes and with various subjects – mostly in EU-accession countries, in Eastern Europe, in North Africa and in Asian countries.

Values and Principles

Experience in working
together with partners
from all over the world
(authorities, institutions,
consultancies, associations
etc.)

ASI:C's international consulting activities reflect the following values and principles:

Competence: We manage our tasks with high competence by using our rich experience and international network of first-hand expertise.

Customers' needs: Having in mind the individual needs of the customers/beneficiaries we respect their individual cultural, economic, social and political background.

Flexibility: All projects and tasks are carefully prepared. Nevertheless we remain flexible and always open for changes when and where needed to reach the highest possible benefits for our customers.

Benefits: The target of our work is the benefit of our customers – beneficiaries on the one hand side, financiers on the other. Cost consciousness and efficiency are therefore a driving force.

Spirit: Our work is inspired by a spirit of enthusiasm, co-operation and contribution to our clients' success.

Quality: All processes of Austrian Standards Institute Consulting follow the idea of quality management and are certified to ISO 9001:2008. That means continuous improvement and a learning approach.



Who benefits?

Various organisations and groups benefit from services offered by ASI:C

Economic operators who want to implement European technical regulations on a company level and being confronted with various questions related to the access to the Single European Market.

Standards, certification and accreditation bodies who want to improve their knowledge in specific fields and who are looking for possibilities to share their experiences with Austrian experts and colleagues.

Authorities who are responsible for the approximation of their technical legislation to the European conditions.

Standards bodies who need assistance in implementing the system of European voluntary standardisation and who are preparing for membership in the European standardisation bodies CEN and GENELEC.

Services offered by ASI:C

Custom-tailored services for different needs and challenges

- ▶ **Seminars and trainings** – in Austrian Standards' competence areas (e.g. standardisation, certification, communication, PR, ...)
- ▶ **Workshops** – hands on trainings, case studies
- ▶ **Consultancy** – customer-tailored advisory services and consultancies focused on special problems and/or products
- ▶ **Study visits** – on the job trainings for beneficiaries at the premises of their Austrian counterparts, personal contacts and sharing of experiences with experts
- ▶ **Project management** – design, implementation, administration, support and monitoring of projects as well as quality control and evaluation

Scopes of activities

A variety of tools for our customers' benefit.

- ▶ **Technical legislation** – information about the New Approach Directives, their connection to European standards
- ▶ **Accreditation, Conformity Assessment** – testing and certification bodies, CE marking
- ▶ **Standardisation** – principles of the concept of voluntary standardisation, standardisation structures, elaboration of standards
- ▶ **Management of standards bodies** – standardisation management, sales of standards, quality management, PR, IT
- ▶ **Awareness campaigns** – on the role of voluntary standardisation, on New Approach Directives and conformity assessment for companies and the general public
- ▶ **WTO-TBT Agreement** – conditions, working procedures, benefits

Contact



Mag. Joanna Gajdek
Director Consulting

joanna.gajdek@as-institute.at

www.as-institute.at/consulting

Tel.: +43 1 213 00-222



Monika Domonkos
Assistant Consulting

monika.domonkos@as-institute.at

Norms, Standards & Rules ...

Austrian Standards at a glance

Modern business life needs definite rules. Standards – national, European and international – define requirements of products and services, ensure orderly processing and simplify business relations. They provide safety in business and everyday life.

Austrian Standards Institute is the neutral and globally acknowledged Austrian platform for national, European and international standardisation. Austrian Standards Institute coordinates and manages the standardisation work of 5,880 experts from enterprises, authorities, testing and research centers and lobbies.

www.as-institute.at

Austrian Standards plus Inc. is the first address for accessing norms, standards and rules from all over the world. Moreover, when using standards, Austrian Standards plus assists with information, software and technical literature, online standards management (**Publishing**), in education and further education (**Trainings**) and with certification of standards-conformity (**Certification**).

www.as-plus.at